

The refugee claim process

Inland claims

Make a refugee claim from inside Canada by [using the refugee portal](#) to add personal information and submit a completed Basis of Claim (BOC).

Eligibility interview

Not eligible

If your claim is found ineligible, you may be able to [apply for a Pre-Removal Risk Assessment \(PRRA\)](#). Some PRRAs include a hearing, others are decided only on the documents and evidence.

Eligible

Your claim is [eligible](#) to be heard at the Refugee Protection Division (RPD).

[Ask the Federal Court](#) to review the finding that your claim is ineligible within **15 days** of getting the decision.

A hearing at the RPD will be scheduled. This can take many months. Some claims can be decided without a formal hearing.

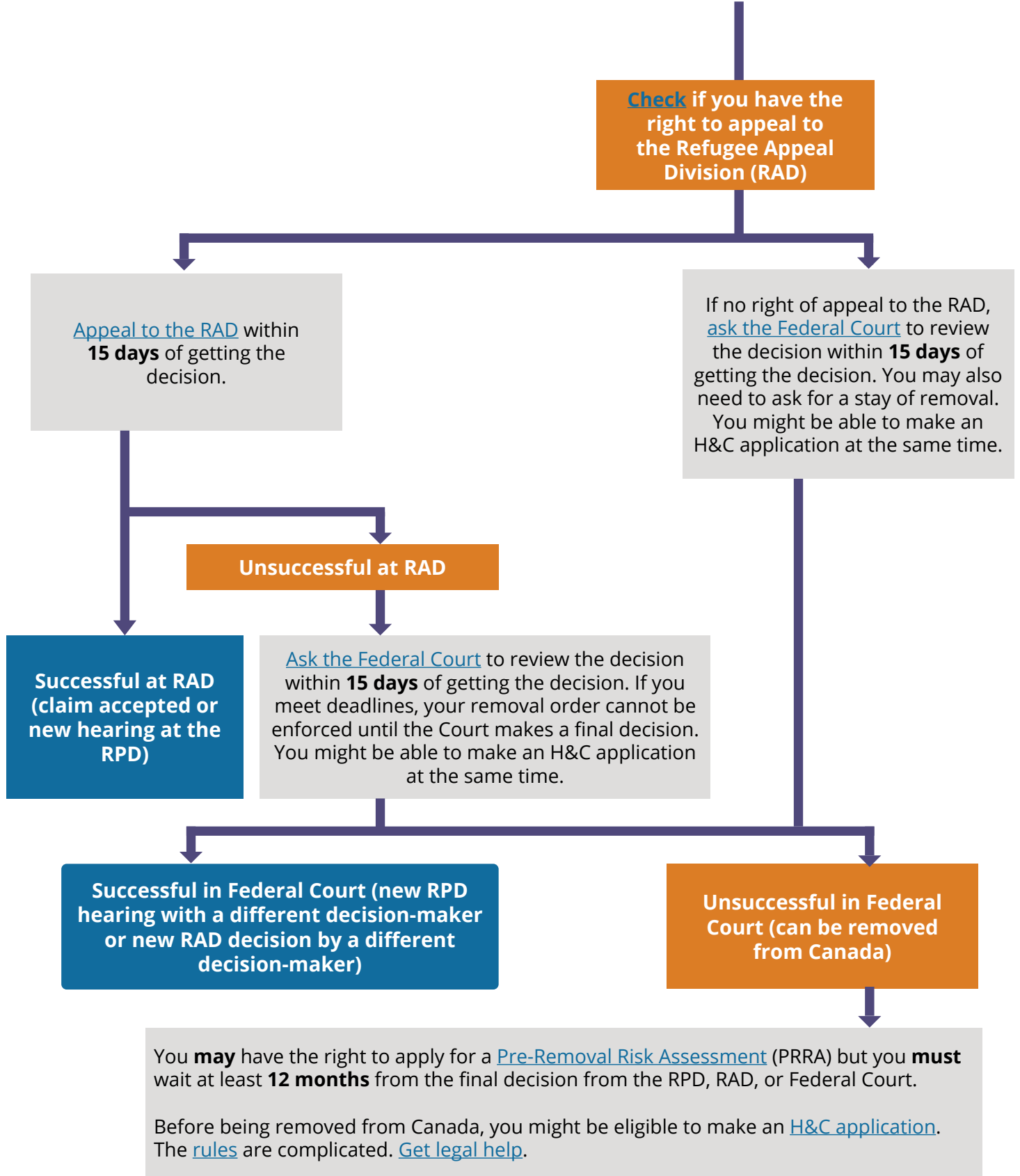
[Prepare for your hearing](#) and file any changes to BOC and evidence with the RPD **10 days** before your hearing.

Claim accepted at RPD

Claim refused at RPD

[Apply for permanent resident status](#) as a protected person.

You [may](#) be able to apply to stay in Canada based on [humanitarian and compassionate \(H&C\)](#) reasons. But you cannot make a refugee claim and an H&C application at the same time.



Applying for refugee status in Canada is complicated. It is important to try to get legal help. This flow chart provides information about the refugee claim process and time limits. It is not intended to be used as legal advice. In some cases, time limits can be extended. For more information and where to get help, visit Steps to Justice at stepstojustice.ca/refugee-law.

Cette publication est également disponible en français.

Vous pourriez avoir droit à des services en français du gouvernement et des fournisseurs désignés. Visitez justicepasapas.ca/droits-linguistiques-francophones.

